

Monroe County United Ministries

EACH ONE FEED ONE

STORE GREETER MANUAL

UPON ARRIVING TO YOUR STORE

Find your supplies in the cart

The Store Driver assigned to your route will have already set up a shopping cart with signs, flyers, aprons, and nametags in the cart. Here you will also find a packet of instructions to help you answer any questions about MCUM and EOFO that shoppers might ask you.

Meet your Store Driver

The Store Driver will return to your location sometime at the beginning of your shift to give you a basic orientation and any additional supplies needed. Please keep in mind that each Store Driver is responsible for several stores, so they may be late.

DURING YOUR SHIFT

Greet shoppers

You are responsible for greeting shoppers, briefly explaining Each One Feed One, asking for donations, and giving out shopping lists.

Friendly phrases to use

“Hi, we’re having a food drive for MCUM today! Any donation you can make will help residents of Monroe County.” or “Would you like to help stock MCUM’s food pantry to feed local families in need?”

Food donation pick-ups

The Store Driver will visit your store several times during your shift. They will be collecting donated food/money, restocking flyers as needed, and addressing any problems you may encounter.

Take care of yourself

Water will be available from your Store Driver and each store has two volunteers in case you need to use the restroom inside. In addition, if you feel that you will not be able to stand for the duration of your shift, you are welcome to bring a stool or chair. Please try not to sit for the entire shift, as shoppers tend to ignore you.

NEED HELP?

Call your Store Driver

If you run into any problems during your shift, first contact your Store Driver. Be sure your phone is charged so that we can reach you if we need to get in contact. You may also contact Erin if you can't reach your Store Driver. She can be reached by cell at (812) 272-2118.

ENDING YOUR SHIFT

Last pick-up times

Store Drivers will make their last pickup around 8:30 pm Friday and around 4:00 pm on Saturday and Sunday. If you are the last volunteer and need to leave earlier, please let the Store Driver know so they can pick up the money, fliers, aprons, and food donations from you first. Do not leave your supplies unattended at the store.

Saturday morning shifts

Volunteers will take over the afternoon shift, so be sure to pass all materials (aprons, brochures, food donations, etc.) to the volunteers.

MAKE A LASTING IMPACT

We value your feedback

After the event, we will send you a follow-up survey via email. Your feedback will help us improve Each One Feed One for future years. We also ask that you share any interesting or inspiring stories you may have heard or experienced during your shift to help us promote the food drive. Email Erin at mcum@mcum.org to share your stories.

Follow MCUM on Facebook

Please follow and like MCUM on Facebook and Twitter to receive important updates about our programs and volunteer opportunities.

Thank you

Thank you so much for your help with this important mission. Without dedicated volunteers like yourself, we could never pull off this food drive! Your work will help feed hundreds of families in Monroe County.