



## What We Provide

### **MCUM offers three major types of Emergency Assistance:**

#### **Food**

We provide three to four days' worth of food, based on the number of household members.

#### **Clothing & Household Items**

We provide vouchers for items that are redeemable at Opportunity House, a local thrift store who works with MCUM, located at 907 West 11th Street.

#### **Financial Assistance**

We offer up to a one-month portion of a rent or utility payment after the client has seen the township trustee for the same expense and received a response. Financial assistance may only be given once in a 12-month period.



## Walk-In Services

MCUM's caseworkers see most clients on a walk-in basis from:

**8:00 - 11:30 a.m. & 1:00 - 3:15 p.m.**  
**Monday through Friday**

### **All services aim to resolve a short-term crisis, with the following limits:**

#### **Food**

*Once in 30 days*

#### **Clothing & Household Item Vouchers**

*Once in 90 days*

#### **Bus Tickets**

*Once in 90 days, for verifiable appointments only*

#### **Referrals to St. Vincent de Paul for furniture**

*Once in 90 days*

#### **Hygiene Supplies**

*Twice in a 12-month period, 90 days apart*

#### **Cleaning Supplies**

*Twice in a 12-month period, 90 days apart*

#### **Coats, hats, gloves, underwear, socks**

*Once in 90 days*

*\*Clients are expected to participate in the solutions to their emergency situations and demonstrate progress if returning for additional services.*

## Requirements for Financial Assistance

Clients seeking financial assistance for rent or utilities must make an appointment with a caseworker. These requirements must be met to receive financial assistance:

1. Must have applied to the appropriate township trustee for the same expense and received a decision within the past 30 days
2. Must have reasonable assurance that our assistance will change the situation and you will not be in the same, or similar, situation next month
3. Must be able to demonstrate need with income verification (paycheck stubs) and bills
4. Our assistance must guarantee housing or utilities for 30 days